

Paratransit NEWSLETTER

WTA
Summer 2017

The "Four Bag Limit"

Assisting you safely is our first priority. Drivers can help you carry up to four packages or grocery-size bags, if it's safe for them to do so while assisting you.

The combined weight of the packages or bags can't be more than 35 pounds.

Also remember that drivers aren't allowed to bring bags into your home, or to help move your personal belongings from one residence or facility to another.

For more information, call (360) 733-1144.

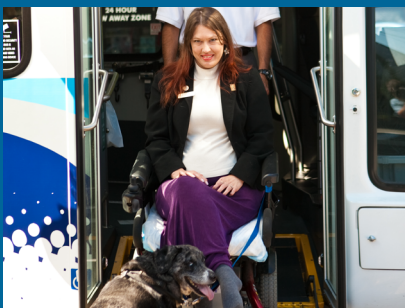
Coming Soon: Enhanced Eligibility and Orientation Process

Beginning this fall, prospective paratransit riders will be able to meet face-to-face with WTA staff.

During this face-to-face meeting, prospective riders can talk through the details of their eligibility and get individual help regarding how to ride the bus.

We will also be inviting our current riders to meet with us, to talk about recertifying their eligibility.

Watch this newsletter for more information, on this new way of recertifying riders, and introducing new riders to WTA.



SAFE



RELIABLE



FRIENDLY

Travel with a PCA if...

If you use a manual wheelchair, and the combined weight of you and your wheelchair is 350 pounds or more, please travel with a Personal Care Attendant (PCA) unless you're certain you can manage rough terrain, such as loose gravel or inclines, without our driver's help.

For everyone's safety, WTA drivers are not allowed to help under these circumstances.

Drivers are also not allowed to pick you up or drop you off beyond the lobby or entrance of any facility.



FREE FARE WEEK
Ride free to the Northwest Washington Fair (and everywhere)!

Free Fare Week is August 13-19. All rides on all buses are free, except Route 80X to Mt. Vernon.

Note: the Northwest Washington Fair runs August 14-19.

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